

AN IMPORTANT NOTICE

RE: THE UTILITY BILLING FOR SEPTEMBER – DECEMBER 2009

December 10, 2009

Dear Customers,

As many of you have noted, the utility bills for the third trimester of 2009 (September 1 to December 31, 2009) have not been sent to date. The utility bills for this period will be mailed in early January 2010, and the due date will be 30 days from the date of issue.

Due to review of the water and sewer bylaws, the bills were not sent out in a timely manner and we apologize for any inconvenience this has caused. Please note that the utility billing amount will be the same amount as your first and second trimester and you can make payment to the District of Ucluelet at any time.

The first trimester billing for 2010 will be sent mid-March and will be due 30 days from the date of issue.

Therefore, **PLEASE NOTE, *outstanding amounts for the first and second trimester ONLY will be transferred to taxes on January 1, 2010.*** At this time no interest is charged for any billed amounts in the current year.

Again we apologize for the inconvenience and misunderstandings regarding this billing matter.

Sincerely,

Jeanette O'Connor
Manager of Finance